

Katie LaBrie

From: [REDACTED]
Sent: July 28, 2022 11:23 AM
To: Rocky View Tax Section
Subject: [EXTERNAL] - Roll #05707116 - Penalty appeal

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Hello Council,

I am writing to you today to appeal the 12% penalty that has been charged to our property tax account. Just to let you know, we had all the intentions to pay this on time and it's our first time paying the property taxes late.

Here's the explanation for having been late on paying our taxes. During the month of June, we went to visit our aging parents in Ontario and what was supposed to have been a 1 week visit turned into a 2.5 week ordeal as we ended up getting sick with Covid. All 4 of us contracted it and had to isolate and be away from home until the first week of July(July 7th to be exact). During our visit we did not have access to the internet or a computer for that matter, as our parents live in a rural area with high priced internet. For retirees, it's too much of an expense to bear. At that point, getting well and not getting anyone else sick was our first priority.

Please, we ask you to consider reversing this 12% penalty charge as an act of goodwill and kindness on your behalf. This pandemic has been hard for all of us and we had not seen our folks for 2.5 years.

Receiving this notice of overdue taxes due(penalty fee) felt like a slap in the face for doing what we knew was the right thing to do and that was to isolate and prevent anyone else from getting sick.

Once again, please reconsider charging us this 12% penalty and we promise to look after next year's tax bill as soon as it arrives.

Thank you for your understanding, kind regards!

[REDACTED]
(Proud residents of Rocky View County)