

Adrienne Wilson

From: [REDACTED]
Sent: Friday, October 2, 2020 11:32 AM
To: Rocky View Tax Section
Subject: [EXTERNAL] - Appeal Tax Roll- 04329306- [REDACTED] Rockyview County, AB
Attachments: Screen Shot 2020-10-02 at 11.27.16 AM.png
Follow Up Flag: Flag for follow up
Flag Status: Completed

Do not open links or attachments unless sender and content are known.

To whom it may concern,

I am writing this email to appeal the 12% tax penalty that I have been charged for this year. I called into the Rockyview office and was recommended to email my appeal as my extenuating circumstances may be understood by the counsel. I was in a very difficult situation as I had covid-19 in August and was extremely sick and my husband was out of town. I was the only one who could have paid the taxes but due to my condition I was unable to do anything. I had received the bill and I knew I needed to pay so I had my family friend call in to make sure how much time I have before I get charged the penalty. She was told that I had till September to pay the taxes in order to not be charged the penalty. She made the phone call and confirmed that I had till September. With this understanding I ensured I paid the taxes on September first online as I was still not able to go into the bank. Please consider the current circumstances having to pay \$712.67 as a penalty is a lot for me considering what I went through with the virus.

I confirmed the date I paid the taxes online and I have attached a picture of my statement as well. I am hoping that the situation I was in may please be taken into consideration. This would not have happened if my husband was here my kids are also young and could not help me in this instance.

Best Regards,
[REDACTED]