

Adrienne Wilson

From: Christine Harrison
Sent: Thursday, October 8, 2020 2:22 PM
To: Taxes
Cc: Brenda McBeth
Subject: FW: [EXTERNAL] - Questions for TaxRoll 06404569
Attachments: Overdue Tax Account Reminder.pdf; Payment Sept08.png

Hello,

We have received this email in our general mailbox for your department, please respond to this inquiry.

We respectfully request you include us in your response or confirm contact when this inquiry is completed.

Thank you.

CHRISTINE HARRISON

Call Centre Representative | | Customer Care and Support

ROCKY VIEW COUNTY

262075 Rocky View Point | AB | T4A 0X2

Phone: 403-230-1401 charrison@rockyview.ca

| www.rockyview.ca

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From: [REDACTED]
Sent: October 8, 2020 2:18 PM
To: Questions <questions@rockyview.ca>
Subject: [EXTERNAL] - Questions for TaxRoll 06404569

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Dear Sir/ Madam,

This is [REDACTED], the owner of [REDACTED]. I received a letter from you today, says a 12% penalty (\$158.43) applied to my tax account (TaxRoll: 06404569).

In fact, I paid a full property tax online for my property [REDACTED] on Sept/08/2020, and thought that the payment is 3 weeks earlier than the deadline. Because the City of Calgary allows property tax paid by the end of Sept, I never realized that Rocky View County has a different deadline than Calgary.

We all know that New Horizon Mall is not a successful business, especially in the Covid-19 period. My unit hasn't been rented yet, but I still need to pay monthly management fees, insurance, and property taxes.

I understand that it is my mistake to pay this tax later than the deadline. I would appreciate it if you could waive the 12% penalty this time. I will pay this property tax the earliest next year.

Thank you.

[REDACTED]
[REDACTED] (TaxRoll: 06404569)