Adrienne Wilson

From:

Sent: Tuesday, October 6, 2020 9:11 AM

To: Rocky View Tax Section

Subject: [EXTERNAL] - Tax Roll 05704068

Importance: High

Do not open links or attachments unless sender and content are known.

Good morning,

I'm reaching out today to ask for your consideration in waiving the late fee charged to our client – tax roll number 05704068. We were trying to use all reasonable efforts to preserve cash in the initial stages of COVID-19. Due to the several other municipalities we deal with, our team had mistakenly earmarked the tax deadline for September 30th, rather than September 1st and we missed the window to reinstate our TIPP payment. We absolutely own the error, but are hopeful that there is some flexibility based on our client still facing significant challenges as we navigate through these uncertain and difficult times. Your assistance would be greatly appreciated and huge benefit moving forward.

I'd be more than willing to jump on a call to discuss further and I look forward to hearing from you.

Best regards,

