

**Adrienne Wilson**

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**From:** [REDACTED]  
**Sent:** Monday, October 5, 2020 9:15 AM  
**To:** Adrienne Wilson  
**Cc:** Brenda McBeth; Christine Harrison; Rocky View Tax Section; Barry  
**Subject:** RE: [EXTERNAL] - Tax Roll # 05618462

Good morning Adrienne, thank you for getting back to me on this.

As I mentioned below, we were under the impression that the taxes were due on September 30<sup>th</sup> (same as the City of Calgary) and are now well aware that it was actually September 1<sup>st</sup> (since we have now received the letter advising that we owe the penalty).

I work in the travel industry and unfortunately have not collected a pay cheque since March due to the Covid-19 pandemic. Financially, we simply are not in a position to pay this penalty and we would greatly appreciate it if you could help us out with this.

I am kindly asking you to consider our situation and waive the penalty given the honest mistake on our part and that we made the payment only 7 days past the deadline.

Thank you in advance for any assistance you can provide with this.

Take care,

[REDACTED]

[REDACTED]

Please think of the environment before printing this message.

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**From:** AWilson@rockyview.ca <AWilson@rockyview.ca>  
**Sent:** Monday, October 5, 2020 9:05 AM  
**To:** [REDACTED]  
**Cc:** BMcBeth@rockyview.ca; CHarrison@rockyview.ca; PTax@rockyview.ca  
**Subject:** RE: [EXTERNAL] - Tax Roll # 05618462

**CYBERSÉCURITÉ** *Courriel d'une source externe:* Ne cliquer sur aucun lien et aucune pièce jointe sauf si vous faites confiance à l'expéditeur et que le contenu est légitime.

**CYBERSECURITY** *Email from an external source:* Don't open links and attachments unless you trust the sender and know the content is safe.

Good morning,

Thank you for email, the penalty was deferred by Council till September 1, 2020 due to Covid-19, making taxes due on or before August 31, 2020. This was passed as a bylaw on April 28, 2020.

The 12% penalty is part of the penalty bylaw, it is to make sure that all ratepayers are treated fairly and equitable.

**ADRIENNE WILSON**

Lead Tax Representative | Financial Services

**ROCKY VIEW COUNTY**

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**From:** [REDACTED]  
**Sent:** October 1, 2020 12:04 PM  
**To:** Questions <[questions@rockyview.ca](mailto:questions@rockyview.ca)>  
**Subject:** [EXTERNAL] - Tax Roll # 05618462

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Hello, my name is [REDACTED] and we live at [REDACTED]

I'm sorry to bother you, but it would appear as though that we have made a huge mistake with our recent property tax payment. We were under the impression that the property tax was due on/before September 30<sup>th</sup> (same as the City of Calgary), but we just received the attached letter from you stating that it was actually due at the end of August.

This was clearly an oversight on our part and it was an honest mistake. We have lived in Rockyview for several years (our previous address was [REDACTED] and as you will see from our previous tax filings, we have never been late on a payment for as long as we have lived in Rockyview. If I'm not mistaken, I believe our payment was made on September 8<sup>th</sup> and in our mind, we were actually early!

The point of this email is not to blame Rocky View for anything, but to kindly ask you to remove this late payment penalty from our account given that we have never missed a payment deadline in the past and that this was an honest mistake on our part (since we thought the payment was due on September 30<sup>th</sup>).

Please let me know and if you need to discuss this further, please call me anytime at [REDACTED].

Thank you in advance for your help with this and I will look forward to hearing back from you.

Take care,



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