

Adrienne Wilson

From: [REDACTED]
Sent: Monday, October 5, 2020 12:09 PM
To: Rocky View Tax Section
Subject: [EXTERNAL] - Tax Roll#04619063

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We are writing to appeal for a review of the 12% penalties applied on the taxes. Please note we had a few changes this year to our mortgage provider (in the past taxes were paid by the mortgage company) that switch left us with some confusion as well as some other unforeseen reasons this year. Our account has always been in good standing and we will certainly make sure that it stays that way in the future, however at this time we kindly request a one time adjustment to waive the 12% penalty. This adjustment will help us tremendously given our circumstances this year.

We can submit a payment for the entire amount of taxes before penalties \$6241 as soon we hear back from you and would like to sign up on TIPP going forward.

Your time and consideration is much appreciated in advance.

Kind regards,

[REDACTED]