Adrienne Wilson

From: Lois Stark
Sent: Tuesday, September 22, 2020 7:47 AM
To: Adrienne Wilson
Subject: FW: [EXTERNAL] - Penalty Adjustment?

fyi

LOIS STARK
Team Lead –Tax Representative | Financial Services

ROCKY VIEW COUNTY
262075 Rocky View Point | Rocky View County | AB | T4A 0X2
Phone: 403-520-8172 | Fax: 403-276-5372
lstark@rockyview.ca | www.rockyview.ca

This e-mail, including any attachments, may contain information that is privileged and confidential. If you are not the intended recipient, any dissemination, distribution or copying of this information is prohibited and unlawful. If you received this communication in error, please reply immediately to let me know and then delete this e-mail. Thank you.

From: [redacted]
Sent: Tuesday, September 8, 2020 11:25 AM
To: Lois Stark <lStark@rockyview.ca>
Subject: [EXTERNAL] - Penalty Adjustment?

Do not open links or attachments unless sender and content are known.

To whom it may concern,

I am writing council to request adjustment in the late payment penalty applied to my property taxes. I understand council can consider an adjustment to the 12% late payment penalty under C-204-11.

The verifiable facts are as follows.
Payment was to be made September 1 to avoid late payment.
On September 4, I reached out to the M.D. of Rockyview to get a new copy of my tax bill as I had misplaced it.
On September 8th I received notification that I had been assessed a 12% late payment fine of $717.87. I immediately paid the initial balance and am seeking some relief on the $717.87.

The other facts, which unfortunately you have only my word to go on,

I had it in my head that the payment was due September 30th. I'd looked for the bill, and information surrounding due dates earlier to verify, but I'd misplaced my tax bill. I have faced

numerous challenges in my business lately and have been working extremely long hours (I've lost multiple long term employees, and now am working double shifts 3 days a week to make ends meet and fill the void).

Personally I've been over run at home with the demands of my new home (roof on the garage was rotting away and required repair, many leaking windows and now most recently a bat infestation - 8 bats inside the house in the last 2 months).

I was unable to sell my previous property as no one seems to be buying these days thanks to COVID.

On top of all this (more of an aside than anything else) the assessed value of the property is *way* too high. I paid $760,000 for the property in March (in large part due to the multiple issues with the house). As I purchased in March, I didn't get the assessment and opportunity to contest the assessment of $1,174,960. (I tried but was told basically that its a shame, but nothing can be done for this year).

I do understand and acknowledge that I was late in my payment, but I believe that as the mistake was made in good faith and payment was sent within hours of being informed, that some consideration could be granted.

Obviously I understand you are holding all the cards, but I would hope given the circumstances some reduction could be arranged.

Thank you,

[redacted]

Sent from my iPad

> On Sep 8, 2020, at 8:12 AM, lStark@rockyview.ca wrote:
>
> Morning,
> Attached is a copy of your 2020 tax notice. The tax notices were mailed on May 29 to the address on the notice. For the 2020 tax year Council moved the July 1 penalty date to September 1, making the 2020 taxes due and payable on August 31, 2020. A 12% penalty has been applied to the account making the amount due and payable $6,700.14. This amount is now due and payable on or before December 31, 2020 in order to avoid the 12% penalty on Jan 1, 2021.
>
> Regards
>
> LOIS STARK
> Team Lead –Tax Representative | Financial Services

ROCKY VIEW COUNTY
262075 Rocky View Point | Rocky View County | AB | T4A 0X2
Phone: 403-520-8172 | Fax: 403-276-5372
lstark@rockyview.ca | www.rockyview.ca

This e-mail, including any attachments, may contain information that is privileged and confidential. If you are not the intended recipient, any dissemination, distribution or copying of this information is prohibited and unlawful. If you received this communication in error, please reply immediately to let me know and then delete this e-mail. Thank you.

-----Original Message-----
From: Christine Harrison <CHarrison@rockyview.ca>
Sent: Friday, September 4, 2020 4:29 PM
To: Taxes <Taxes@rockyview.ca>
Cc: Pamela Tilley <PTilley@rockyview.ca>
Subject: FW: [EXTERNAL] - Property tax

Hello,

We have received this email in our general mailbox for your department, please respond to this inquiry.

We respectfully request you include us in your response or confirm contact when this inquiry is completed.

Thank you.

CHRISTINE HARRISON
Call Centre Representative | | Customer Care and Support

ROCKY VIEW COUNTY
262075 Rocky View Point | AB | T4A 0X2
Phone: 403-230-1401
charrison@rockyview.ca | www.rockyview.ca

This e-mail, including any attachments, may contain information that is privileged and confidential. If you are not the intended recipient, any dissemination, distribution or copying of this information is prohibited and unlawful. If you received this communication in error, please reply immediately to let me know and then delete this e-mail. Thank you.

-----Original Message-----
From: [redacted]
Sent: September 4, 2020 4:28 PM
To: Questions <questions@rockyview.ca>
Subject: [EXTERNAL] - Property tax

Do not open links or attachments unless sender and content are known.

Hi, was looking for my property tax bill to pay it, and I can't seem to locate.

How can I get a copy (or the info i need to pay it)

I live at [redacted]

Sent from my iPad
<SL144-N-COP20090808070.pdf>