

Adrienne Wilson

From: [REDACTED]
Sent: March-01-22 5:13 PM
To: Rocky View Tax Section
Subject: [EXTERNAL] - Tax Appeal for New Horizon Mall Units

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To Whom It May Concern,

I spoke to a lady from the tax department regarding our units in January after the new year's break for a tax appeal. I was asked to send an email to the above address and that it will be forwarded to the correct department once received. I was also told to email within 60 days of full taxes due to be considered for the appeal. This is to confirm that we've paid all our outstanding dues along with penalties incurred and would request this email to be forwarded to the correct department.

Thank you.

I emailed the tax department with my address change in September 2021 as I realized then that we hadn't paid our taxes for over a year. (This is due to the fact that we moved houses 3 times during a 2 year period and updating our address in the rocky view records pre and during Covid slipped our minds.) I requested the account statements to be sent so that I could pay our dues and avoid any further penalties. Unfortunately we didn't receive anything by the time we left that property for another in the fall. Due to the move and everything else happening, the unpaid taxes again took a backseat until Christmas break when I once again tried to contact the offices but unfortunately was not able to get through. Solely due to bad timing on my part, we were slammed with 2 more penalties of almost \$400 when I was finally able to speak to the department on 4th Jan I believe. This email is a humble request to look into our files and to please refund the almost \$400 penalties that were charged for late payments. I know I can't reverse the previous penalties but even just this would go a long way. The 2 units that we invested in for a healthy cash flow have been sitting empty for over 3 years now and all we've done is pay fees, mortgages and taxes. These are difficult times and every extra dollar counts. I had to cut back on a few things for my kids and also our general expenses to come up with this \$3400 to pay the taxes. I would highly appreciate it if we are considered for a reversal of penalties.

[REDACTED] Roll Numbers 06404030 and 06404144.
I can be reached via email or at [REDACTED] incase of any queries.

Looking forward to a positive outcome.

Thank you very much.

[REDACTED]