

Adrienne Wilson

From: [REDACTED]
Sent: Wednesday, September 30, 2020 3:56 PM
To: Rocky View Tax Section
Subject: [EXTERNAL] -

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Tax roll 04702100

Hi I am writing you to request the over due tax penalties be removed or decreased. I am terribly sorry as I moved to Calgary From Canmore and this is the second time I have paid property taxes and with my address being [REDACTED] Calgary, Alberta not Rocky View, Alberta I didn't realize we were in a different tax arrangement. I had heard on the radio several times that the deadline was pushed back until sept 30. Relieved and so grateful to hear this with all the the loss work my husband and I have had due to covid as well being in a car accident in end of August I was grateful. I payed on line sept 10 so it would be processed on time. For the end of the month. I received a late penalty today Of 811.98 and confused I called and was explained the difference. I fell awful about the mistake and I can't afford to pay this much for something I didn't plan. I am really sorry and feel sick about it and such a steep penalty for what needed up being 10 days late but I had no idea.

Thank you for your consideration. I can promise that this will not happen again.

Kind regards,
[REDACTED]