

August 30, 2021

To whom it may concern:

RE: Overdue fees on Tax Roll No.: 05631122

We are responding to the tax notice dated August 5th, 2021 in which we were notified of an immediate request to pay property taxes and \$632.95 in overdue tax payment penalties. It is our understanding after reaching out to the county tax office that this is because of the termination of the TIPPS payment plan and then a requirement to almost immediate make catch-up payments etc. The TIPPS plan was terminated as the house was sold and we took possession on the last weekend of May 2021.

We only learned of the late fees and payment schedule after receiving the August 5th letter. There was no information passed down from our lawyers and we are still actually waiting on the balance of the paper work from our May 28th possession including our version of the land title transfer. We have since been notified by our lawyer that the MD of Rocky View will not receive the TIPPS application from the lawyer's office so they just didn't do anything (as opposed to Calgary where they can).

As you are likely fully aware there is currently a 42 business day turnaround on document registration at Land Titles. When you tack that onto the related delay in lawyers being able to notify their clients it makes it extremely difficult to get anything done in a timely fashion and meet unknown deadlines. It is also near impossible to make progress inquiries or get any sort of update from any party in the chain.

Even if we had known about the TIPPS payment and deadlines, which are incidentally quite complicated, I'm not sure we could have done anything given the title transfer was not in place and we had no proof of title or any sense of when it would be available.

We reached out to the county shortly after receiving the document and have since paid the outstanding balance in full as well as requested enrollment in the TIPPS program. Our lawyer's office is also preparing a letter outlining the uncontrollable delays that we will pass along as soon as it is made available to us.

We are delighted to be moving into the county and very sorry for missing the payment and TIPPS signup deadlines. This is a very costly fine that given the timing circumstances we feel is unwarranted. We appreciate and respect that there must be rules and deadlines on these types of financial matters but the I'm certain the rules were not written with consideration of these sort of extreme delays. As such we are requesting that the county please forgive the late payments and re-imburse us for the payment fees we made to quickly remediate the situation.

Sincerely,

[REDACTED]

[REDACTED]