

Adrienne Wilson

From: [REDACTED]
Sent: Thursday, September 17, 2020 12:24 PM
To: Rocky View Tax Section
Subject: [EXTERNAL] - Waiver on tax penalty - [REDACTED]

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Hello,

My husband and I took possession of [REDACTED] on Sept 3. The closing date should have been Sept 1 however there were delays with the bank in funding the mortgage.

I called the tax department today to enroll in the TIPP program. I was advised that I have been assessed a \$191.43 tax penalty for not signing up on TIPP on Sept 1. The previous owners were making payments on TIPP.

The Rocky View Council decided to change the policy to extend the tax payments for residents to Jun 30 to Sept 1 due to Covid. We were not made aware of this nor was any mail forwarded to us. If the council had not decided to extend the tax payment date, we would not have been assessed this penalty. Based on this decision by council, this has resulted in us incurring a penalty. Given the extenuating circumstances of us taking possession on the date that coincided with amendment date chosen by council, we would like to have the penalty waived. Had the date been any other date other than Sept 1, we would not have had to send this request for penalty waiver. We are excited to join the Rocky View County as residents and trust you will grant waiver to this penalty as the policy change back in March has affected us adversely.

Please contact me directly if there are any questions, I can be reached via email at [REDACTED] or cell phone [REDACTED]
[REDACTED]

Regards,
[REDACTED]