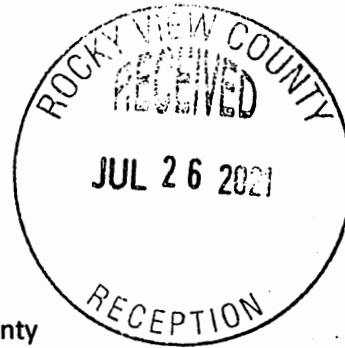


[Redacted]



Rocky View County  
Attn.: Council of Rocky View Country  
262075 Rocky View Point  
Rocky View County AB T4A 0X2

July 23, 2021

Ref.: Overdue tax reminder

Dear

Earlier this week, we received notice of 'Overdue Tax Account Reminder'. Apparently we failed to pay the annual tax (tax roll 03923004). Because up to date, we haven't received any tax notice, we didn't think about paying. Normally we both receive this tax notice, but this year, both of us, didn't receive the notice. If we wouldn't have received the overdue notice, we would not even have thought about the tax payable. Together with this letter, we mailed as well a cheque for the outstanding property tax, plus interest.

In the meantime, we talked to your tax department about not receiving the tax notice. We were informed that they were not able to waive the interest and we had to address the Council directly to request the exemption of the 12 % interest charge (annual 24 %).

To make the property owners responsible for the services of Canada Post, which you chose to use to deliver the tax notices, is not correct. Instead of relying on Canada Post, it might be more reliable to use email communication to provide the notices. At least, you will have proof that the notices have been delivered to the property owners.

Since we have been residing in the Rocky View County, we have always paid the property taxes before the deadline. So, we sincerely hope you will recognize the shortcomings of Canada Post and will waive the 12 % interest charge.

[Redacted]