

Adrienne Wilson

From: [REDACTED]
Sent: July-19-21 8:38 PM
To: Rocky View Tax Section
Subject: [EXTERNAL] - Appeal for penalty applied 2021
Attachments: Tax Statement - [REDACTED]

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Dear Councillor,

I am writing to you to appeal the 12% penalty applied to the 2021 property tax for:

[REDACTED]

Tax Roll: 06606087

I received a notice of an Overdue Tax Account Reminder (dated July 13, 2021) on July 15, 2021 in the mail.

I was alarmed as I had not received an invoice to pay the property tax for 2021. I promptly called the number on the reminder and left a message for Ms. Shawna Madsen the same day, July 15, 2021 at 2:35pm. The following day, July 16, 9:30am, I called again and spoke to Ms. Samantha Wright who gave me instruction to pay in full and write to the councillor to appeal.

We paid it in full on the same day on July 16th (Confirmation Z3U4H6) just as we have done in the past. We have always paid in full on time every year when we received the invoice; thus, we have never been subject to penalty. This is shown in the Tax Statement attached.

This year, we did not receive an invoice. On a normal year, we would expect an invoice that is due in June. However, this has not been a normal year due to the pandemic and numerous invoices have been delayed. Many notices and due dates were also extended including the City of Calgary property tax notices. Therefore, it was not in our radar to question when we did not receive the Rocky View County property tax invoice. If we received it, we would have paid in full on time as we have always done.

I hope this appeal finds you well and you will waive the penalty for the reasons outlined above. Thank you for your time and consideration.

Regards,

[REDACTED]