

**Adrienne Wilson**

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**From:** [REDACTED]  
**Sent:** November-26-20 11:27 AM  
**To:** Rocky View Tax Section  
**Subject:** [EXTERNAL] - Request for Forgiveness of Penalty on Taxes  
**Attachments:** Tax Account Overpayment Check 11-20-20.pdf

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Greetings to the Councillors of Rock View County

We are writing to council to request consideration to eliminate the late payment penalty on our current property tax. On June 25<sup>th</sup> 2020, we paid the taxes for Rocky View County at the bank and inadvertently posted the payment to the Town of Sylvan Lake. In spite of it being a completely different amount than our Sylvan Lake taxes and also despite receiving payment for our Sylvan taxes on July 13th, the town did not notify us of the payment error so we were unaware of this payment mistake until we received a letter of notification from Rocky View. Once we figured out what had happened we contacted the town to request a refund of the amount of our Rocky View tax. We then had to wait for approval and a check run by the Town of Sylvan Lake before it could send us reimbursement which we received in the mail last week. In forty years we have never been late paying our taxes and ask that you forgive this mistake. Thank you for your consideration in this matter.

Yours sincerely,  
[REDACTED]