

**Adrienne Wilson**

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**From:** [REDACTED]  
**Sent:** October-26-20 9:38 AM  
**To:** Rocky View Tax Section  
**Subject:** [EXTERNAL] - 234040 Wrangler Road  
**Attachments:** Rocky View County - [REDACTED]

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I am writing to you with regards to the attached in hopes of compassion during these difficult times. Please be assured that we are already processing the payment to be taken care of right away.

With the shutting down of our offices during the pandemic and this property being newly acquired by [REDACTED] there seemed to be some miscommunication, lack of communication and misunderstanding with regards to the ptax for this building. As their Lease reads, the tenant is to pay directly to the municipality (and they always have, according to tenant), I believed the tenant was receiving the Tax Invoices and [REDACTED] was receiving the Notices. I believed this as some of our tenants are set up this way when the Lease reads the tenant pays directly. It was to be set up this way, with invoices going to the tenant and I have now had this corrected. When I received the Overdue Tax Account Reminder (this is the first reminder I received, emailed to me from head office) I did take action right away, and we are definitely paying this invoice.

Please know that [REDACTED] is very studious in managing their property taxes and clearly this was an oversight during the chaos of shutting down offices and trying to efficiently and professionally move forward under the new working conditions of being at home. I am kindly requesting to have the overdue penalty removed or reduced in these times where we are all just trying to get through the best we can in the most efficient manner.

Thank you in advance for your consideration, I kindly await for your reply.