

# FINANCIAL SERVICES

TO: Council

**DATE:** May 25, 2021

FILE: 07320003

DIVISION: 7 APPLICATION: N/A

**SUBJECT:** Late Tax Payment Penalty Cancellation Request

## POLICY DIRECTION:

This request was evaluated in accordance with the Late Tax Payment Penalty Cancellation Policy C-204, which establishes a uniform and consistent approach for Council to address late tax payment cancellation requests in Rocky View County (the County).

### **EXECUTIVE SUMMARY:**

On October 12, 2020, Administration received a request from the owner of roll 07320003 regarding late payment penalty cancellation in the amount of \$345.09. The County received payment on October 13, 2020, for the 2020 taxes. They are now registered on TIPP.

The ratepayers wrote that on June 5, 2020, at 3:22 p.m., they submitted a TIPP application via email to the Tax Department (<u>tax@rockyview.ca</u>), but were notified of a 12% penalty on October 5, 2020. They have attached their evidence of the email sent to the Tax Department on June 5, 2020. They said they were of the belief that deductions were being made from their bank account after they submitted their application. They are requesting a cancellation of penalty from Council. The Tax Department, after checking its records, confirmed that the June 5, 2020, TIPP application email from the ratepayers was never received.

This request is not in compliance with the criteria in Policy C-204 (see Attachment 'B'); Administration therefore recommends that the request be denied.

## **ADMINISTRATION RECOMMENDATION:**

Administration recommends the request be denied in accordance with Option #1.

### **BUDGET IMPLICATIONS:**

There are no budget implications at this time.

### **OPTIONS:**

Option #1: THAT the request for late tax penalty cancellation in the amount of \$345.09 be denied.

Option #2: THAT alternative direction be provided.



Respectfully submitted,

"Barry Woods"

Manager Financial Services

BW/rp

## ATTACHMENTS:

ATTACHMENT 'A': Request Letter 07320003 ATTACHMENT 'B': Policy C-204 Concurrence,

"Kent Robinson"

Acting Chief Administrative Officer