

Adrienne Wilson

From: [REDACTED]
Sent:
To: Rocky View Tax Section
Cc: Questions
Subject: Re: Urgent -Bill payments- dispute

Hello there,

I had sent the email below to express my [REDACTED] condition and situation.

As a result of all those incidents and situation, for sometime, I was not in good shape [REDACTED] to look after my work and payments which resulted to more disappointments and frustration in my life. Now that I am getting gradually and slowly back to normal I am trying to take the control of the things in my life. Normally I am a responsible person and am very careful about my bill payments and have always had perfect records and scores, you can check it.

Today I paid the full amount of 3 686.43 which includes the penalties.

Now, I request you to waive the penalties for compassionate reasons as in the past I have never been disorganized about my payments. Besides it will be a great help for my family as I had some long period of unemployment due to my life condition.

I am looking forward to hearing from you and thank you in advance for your support.

with sincere regards,

[REDACTED]

Sent: November 3, 2023 13:02
To: questions@rockyview.ca <questions@rockyview.ca>
Subject: Urgent -Bill payments

Hello,

This is [REDACTED] and I am from address [REDACTED].
I have been calling many times but could not get to someone to discuss about our tax payments.

We had rough and bumpy year and just could not get to you for the payments. My was [REDACTED] [REDACTED] and also lost a [REDACTED] sister which left us devastated and that drew us out of our routines and normal life.

My husband thought I had done the monthly option payments but...

Now, I am trying to catchup with so many things and would like to do the payments.

I will pay the whole amount and I would like to request if the penalties can be waived.

Thank you so much,

[REDACTED]